

This privacy policy applies to the use of the WIFI hotspot service for MAR HOTELS customers (hereinafter referred to as the "Service"). Please read it carefully. In it, you will find important information about the processing of your personal data and the rights granted to you by current regulations in this matter.

1. **Who is responsible for processing your data?** The entity responsible for processing the personal data of users of the hotspot is PALMIRA CORALIAN, S.L. (hereinafter MAR HOTELS), with its registered address at Gran Vía Asima, 1 - Polígono Son Castelló - Palma de Mallorca - 07009 - (Illes Balears) - Spain. You can contact our Privacy Officer at: rgpd@marhotels.com.
2. **What personal information do we obtain?** The data we process are obtained from the access form for the Service. MAR HOTELS will not conduct controls or monitoring of the connections made through the Service unless it is essential to ensure the security of MAR HOTELS systems or to investigate violations of the terms of use or current laws.
3. **What will we use your data for?** The data of hotspot users will be processed for managing the relationship with them and providing the requested service, as well as for the administration and security management of the hotspot and compliance with our legal obligations. The email address provided for Service registration will also be processed for sending commercial communications about Mar Hotels' own tourism products and services. If you have given your authorization, your data will be included in a commercial profile for the personalization of our offers. No automated decisions will be made based on this profile.
4. **Whom can we share your data with?** We will not disclose your data unless required by law.
5. **Legal basis for processing.** The legal basis for the processing of your personal data is the existence of a contractual relationship and our legitimate interest in managing the security and quality of the Service. The sending of commercial communications is based on our legitimate interest in promoting our products and services. The creation of a commercial profile with your data is based on the consent requested, which can be revoked at any time without affecting the execution of the contract.
6. **How long will we retain your data?** Data collected for the provision of the service will be retained for as long as necessary for this purpose and, in any case, for the periods specified in the applicable legal provisions and the time needed to address possible responsibilities arising from the processing. We will delete your data when they are no longer necessary or relevant for the purposes for which they were collected. Data processed for commercial purposes will be kept valid until you request their removal.
7. **What are your rights?** You have the right to obtain confirmation of whether or not we are processing your personal data and, if so, to access them. You can also request the rectification of your data if they are inaccurate, completion of incomplete data, or deletion when, among other reasons, the data are no longer necessary for the purposes for which they were collected. In certain circumstances, you can request the limitation of the processing of your data. In that case, we will only process the affected data for the formulation, exercise, or defense of claims or for the protection of the rights of others. Under certain

conditions and for reasons related to your specific situation, you can also object to the processing of your data. In this case, we will stop processing the data unless there are compelling legitimate reasons that override your interests or rights and freedoms, or for the formulation, exercise, or defense of claims. Similarly, under certain conditions, you can request the portability of your data so that they are transmitted to another data controller. You can withdraw the consent you had previously given for specific purposes, without affecting the legality of the processing based on your prior consent, and file a complaint with the Spanish Data Protection Agency.

To request the removal of your data from commercial processing or to withdraw your consent for inclusion in a commercial profile, you can send an email to the following address: info@marhotels.com. To exercise your rights, you should send us a request by postal mail or email to the address(es) indicated in the section "Who is responsible for processing your data?"

You can obtain more information about your rights and how to exercise them on our privacy portal at https://corporate.marhotels.com/storage/privacydocuments/190304PS_Condiciones%20WIFI%20MAR%20HOTELS_ENG.pdf or on the Spanish Data Protection Agency's website at <https://www.aepd.es>.